



Estd. 1954

প্রাগজ্যোতিষ মহাবিদ্যালয়

PRAGJYOTISH COLLEGE

Accredited by NAAC since 2004 (3rd Cycle); Recognised under sections 2(f) and 12(B) of UGC
Affiliated to Gauhati University; ISO 9001:2015 Certified; SDG Accord Certified

DVV Clarification

CRITERIA V

METRIC 5.1.4

COMMENT 2

**KINDLY PROVIDE THE MECHANISM FOR SUBMISSION OF
ONLINE/OFFLINE STUDENTS' GRIEVANCES**

Submitted to



THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL

Response- The Institution has both online and offline mechanism for submission of grievances by the students.

Email Id for Students Grievance Redressal Cell: pcgrievance@gmail.com,
icc@pragjyotishcollege.ac.in

Online Grievance Submission: <https://grievance.pragjyotishcollege.ac.in/>

Offline Grievance Submission Mechanism: There is a Complaints Box installed outside the Principal's Office where students can put in their grievances in written form. Moreover students can also approach the members of the Committees to discuss their Grievances.

